



## Warranty, Tigris® Cylinders

- Tigris® cylinders have been successfully tested to the highest grade of durability, Grade 6 of the CEN standard; BSEN1303 2005.
  - *The durability test criteria for grade 6 includes cycle testing of 100,000 operations.*
- The product is guaranteed for a period of 1 year subject to the following conditions:
  1. The Company warrants that the Goods shall be manufactured and supplied in accordance with any description contained in the Company's specifications (subject to 6 below) and warrants them against defects in design materials and workmanship which become apparent and are notified in writing by the Buyer to the Company within Fifteen Years from the date of manufacture. The following exceptions apply:
    - a. Failure due to 'wear and tear' beyond 12 months of the date of manufacture.
    - b. Deterioration of finish from six months of the date of manufacture.
  2. The Company's obligation under this warranty is limited to repairing or (at its option) replacing any Goods (or parts thereof).
  3. Following notification of any defect the Buyer shall allow the Company all necessary access and other reasonable facilities and all information, particulars and assistance required to enable the Company to ascertain or certify the nature and cause of the defect and to carry out its warranty obligations.
  4. The above warranty shall not apply to any defect caused (in whole or in part) by any unauthorised alteration or addition to the Goods, or by use or storage of the Goods in a manner contrary to any written instructions issued by the Company, or for purposes for which the Goods were not designed, or by faulty installation maintenance or repair whether by the Buyer or by any third party.
  5. When any defective Goods are replaced, the provisions of this Condition shall apply to the replacement goods for the unexpired balance of the original Warranty Period.
  6. Nothing in this Condition shall prevent the Company from making for a valid reason any changes in the specification of the Goods which are required to comply with any applicable safety or statutory requirements or which do not materially affect the quality or fitness for purpose of the Goods.
  7. The Company shall not be liable to the Buyer (whether under the law of contract or tort in any other way whatever) for loss of profit income goodwill or other economic loss, or any loss arising from any claim against the Buyer by any third party, or any consequential or indirect loss damage or expense of any kind however caused or arising.