

WARRANTY FOR PATENT-PROTECTED TIGRIS® CYLINDERS

Tigris® Tigris locking cylinders are successfully tested to the highest level of durability, Classification Digit 2: Grade 6 of CEN standard EN1303:2015.

The product is guaranteed for a period of 1 year subject to the following conditions:

1. The company warrants that the Goods shall be manufactured and supplied in accordance with any description contained in the Company's specifications (subject to 6 below) and warrants them against defects in design, materials and workmanship which become apparent and are notified in writing by the Buyer to the Company within 1 year from the date of supply of Goods from the Company to the Buyer. The following exceptions shall apply:

a. Failure due to "wear and tear"

b. Deterioration of finish

2. The company's obligation under this warranty is limited to repairing or (at its option) replacing any Goods (or parts thereof).

3. Following notification of any defect the Buyer shall allow the Company all necessary access and other reasonable facilities and all information, particulars and assistance required to enable the Company to ascertain or certify the nature and cause of the defect and to carry out its warranty obligations.

4. The above warranty shall not apply to any defect caused (in whole or in part) by any unauthorised alteration or addition to the Goods, or by use or storage of the Goods in a manner contrary to any written instructions issued by the Company, or for purposes for which the Goods were not designed, or by faulty installation, maintenance or repair whether by the Buyer or any third party.

5. When any defective goods are replaced, the provisions of this Condition shall apply to the replacement goods for the unexpired balance of the original Warranty Period.

6. Nothing in this Condition shall prevent the Company from making for a valid reason any changes in the specification of the Goods which are required to comply with any applicable safety or statutory requirements or which do not materially affect the quality or fitness for purpose of the Goods.

7. The Company shall not be liable to the Buyer (whether under the law of contract or tort or any other way whatever) for loss of profit, income or goodwill or other economic loss damage or expense of any kind however caused or arising.

8. The most recently advised Care & Maintenance requirements for the Product produced by the Company have been completed.

In addition to the above, the product guarantee is extended for a period of 14 years subject to the following project specific conditions being completed by the Buyer and authorised by the Company at the time of order. Please refer to the Product Care & Maintenance requirements for any extended warranty to remain effective throughout the period of guarantee.

Project Title

Project Location and Address

Ordering Company "the Buyer"

Order Reference

Order Date

Quantity of Cylinders Ordered

Office Use Only

Warranty Accepted by

Warranty Acceptance Date

Warranty Acceptance Reference

Feb 2025

